

Northern Lights Recreation and The Sassy Loon Bar and Grill
We are Ready to Serve YOU~

Northern Lights Recreation is committed to provide a center that follows all COVID Preparedness Guidelines. Although we have always provided a clean facility, our focus intensified with COVID.

Northern Lights Recreation and The Sassy Loon Bar and Grill reopened on June 18, 2020. Our hours are as follows: Monday - 11 am until 9 pm with restaurant service until 9 pm; Tuesday, Wednesday and Thursday 11 am until 9 pm, with restaurant service until 9 pm; Friday and Saturday and Sunday, 11am until 10 pm, with restaurant service until 10:00 pm.

We are truly excited about having our restaurant, bowling, laser tag reopened and having parties and seeing each one of you.

Things for all of us will be different - at least for awhile. We hope that everyone will be receptive to our new policies. Remember, this is for your health and for the health of our employees. It allows us to open and serve you safely and within guidelines that we, as a business, are required to follow. Please be patient. Please be kind. Please give yourself and us time to adjust.

We ask that you read below what we are doing to protect each of you and what we expect of our guests. We ask that you follow our guidelines in order for us to open and open within guidelines put forth by our Health Department and our Governor. Of course, if you choose not to, we respect that and we also respectfully ask that you simply order food to go or not visit us until things are back to the way it was before. The rules we must follow to open for **inside seating** are not optional.

The Sassy Loon Bar and Grill:

All restaurant guests are **REQUIRED** to wear a mask until you are seated at your table. If you go into the common areas of our center (the recreation side, bathrooms, etc.) you are **REQUIRED** to also wear your mask.

Upon entering our facility, there will be a hand sanitizing station at our restaurant entrance. We ask that you use the provided hand sanitizer before you enter our restaurant.

If you or anyone in your house and have recently come in contact with has been sick, please **STAY HOME**. We value our customers and our staff and ask you to use common sense.

We have been allowed to open at 50 % capacity.

We **STRONGLY** recommend that you call ahead and reserve a table with us at least an hour before your arrival. We will have both inside and outside seating (weather permitting). Our tables will be spaced 6 feet apart and our bar will have very limited seating. We will also be opening our new redesigned and gazebo covered patio and our conference room for seating and, they will also be limited to 50% capacity.

If you are a walk-in guest or a reserved guest, you may be asked to wait in your car until texted or called that your table is ready. There will be no waiting areas in our restaurant or on our recreational side. We ask that if you wait outside of your car that you do NOT stand within 6 feet of our entrance doors.

If you go outside to smoke, you **MUST** smoke in the designated area marked with yellow lines to the left of the front door as you exit. This area is at least 6 feet away from our entrance doors and our patio area.

All silverware will be rolled by our servers who will wash their hands before rolling. They will also have masks and one-use gloves on while rolling the silverware. The tops of the forks and knives will be covered with a napkin and placed in a sealed paper tube to prevent contamination.

Our menus will be one-time use menus. If you ever receive a laminated menu, each menu will be sanitized after each use. We strongly suggest you view our menu online and decide beforehand what you will be ordering. Our menu will be available at www.NorthernLightsRec.com under our "Dining" tab.

Our condiments and caddies will be removed from our tables, but whatever condiment you request will be brought to you in single use container. Salt and pepper will also be in single use packages.

Our staff will clean and sanitize menus that are not disposable, tables, chairs, booths and credit card pads between guests. Our work surfaces, shared surfaces, and bathrooms will be cleaned constantly. This will go above and beyond normal sanitation practices. There will be sanitizing stations throughout our facility.

Our staff will be required to wear masks at all times.

All employees will have their temperature taken and complete the health department's questionnaire before beginning every shift.

Our kitchen staff will go above and beyond to maintain their high cleaning standards and safe food handling practices.

When it is time to have your bill presented, a server will bring a hand-held chip reader to your table. We ask that you insert your credit card into the reader and follow the directions on the screen. This will insure a more touch free checkout.

Our Recreation Side - Bowling, Laser Tag, Arcade and Billiards:

Our recreation staff will follow the same guidelines as stated above. In addition, bowling, laser tag, our arcade and our billiard room will have specific guidelines outlined below.

We ask that you follow the social distancing signs on the floor and keep 6 feet distance between yourself and other guests. Please do not come to any counter without being called to move forward or until the guest in front of you has completed their transaction. Please monitor your children and ask them not to run in our building and to respect the distancing rules.

We are **requiring** our customers to wear masks in all common parts of our recreation area - bowling, laser tag, arcade and billiard room, banquet room, bathrooms, bar until seated, restaurant until seated.

Recreation:

You may call to reserve lanes and laser tag if you wish, otherwise the lanes and laser tag will be on a first-come, first-serve basis. Please note that a reservation rate is slightly higher than our regular rate; however it ensures your lane and laser tag area is cleaned and ready for you when you arrive, with no waiting. If you are a walk-in, you may have to wait for your lane or laser tag. Our arcade will be open and will be sanitized regularly if you choose to play while you wait. While in the arcade, please be mindful of your distance between others and wear your mask. At each entrance for our bowling, arcade, laser tag area, restaurant and billiard room, hand sanitizing stations will be available. We ask that each guest sanitize their hands before entering and exiting any of these areas.

Each lane, including tables and chairs, will be sanitized after each guest.

Our lanes will be social distanced - Lanes will be sold for each party or group buying bowling with one lane between them and the next guest. We will NOT sell bowling by the game until further notice - **only by the hour**. You may buy as much time as you'd like from 10 minutes to several hours.

Our bowling balls will be sanitized after each use, including finger holes. **Please leave your bowling balls AT THE LANES after your game.** Please bring your shoes back to our counter, where they will also be sanitized.

When you pay for bowling, laser tag or billiards a chip reader will be in front of our register. We ask that you insert your credit card into the reader and follow the directions on the screen. This will insure a more touch free checkout. You may ask not to have a receipt.

Laser Tag:

Fun Laser Tag masks will be available for anyone wanting to purchase one. They are \$10 each. Masks are required while playing laser tag. Our laser tag arena will be limited to groups that come in together OR who choose to play with others they do not know. The arena will be limited to 20 people total. You may make laser tag reservations, at a slightly higher rate than our regular rate or, you may come in on a first-come, first-serve basis. A reservation ensures you have a spot at the time you wish with no waiting, with the group you are with. After paying and receiving your laser tag entrance ticket, there will be a waiting area with chairs in the laser tag area. We ask you SIT and wait until called for the briefing video. You will show your laser tag ticket to our marshal and then dispose of your ticket in the garbage provided before you enter. There will be a hand sanitizing station as you enter and you will be asked to use the sanitizer before playing.

After your briefing video, one team will be allowed into the vesting room to put their vests on. When they are done, they will go into the arena and distance before the game begins. The second group will then be allowed to vest and will enter the arena. The game will begin at that time.

You are encouraged to keep a 6 foot distance between yourself and other players.

After the game ends, form a socially distanced line and return to the vesting area. Remove your vest and place it GENTLY on the rack inside the vesting room as you exit in order for your vest and phaser to be cleaned before the next group.

Our laser tag vests and phaser will be sanitized in-between each game.

Billiards:

Our billiard room will be available at 50% capacity. If you'd like to play billiards, we strongly suggest you reserve a pool table. Tables are available for one hour at \$10.00 per hour - you may buy tables at 15 minute increments. Masks must be worn while playing, unless you are eating and/or drinking.

Birthday Parties and Events:

We should be able to accommodate most parties and events going forward. We ask that you contact our event planners (Crystal or Kara) at 231-347-3100 to prearrange your party or event. You can also book birthday parties online at www.NorthernLightsRec.com. If you are not certain of how we can accommodate your party or event, please call and speak to one of our planners directly.